

A complaint can be raised by creating a ticket on PRSSB's Investor grievance link . To create a ticket, follow these steps:

1. Enter your full name, phone number and email-id.
 2. In the fourth box enter the query that you are facing and enter the captcha
 3. Click on the submit button at the bottom.
 4. A mail is sent to the client with their ticket number and the detailed issue that they are facing.
 5. After receiving the query the client is requested to submit certain documents if necessary in support of their query
 6. The company tries to resolve the issue in 7 working days.
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7. You may track status of your complaint via mail (ig@prssb.com) with your ticket number.

